

PROSERTEK, a European-based manufacturer operating nationally and internationally and leader in Design, Manufacturing, Testing, Assembly, Assistance and Installation at the port equipment final destination, focuses its management system as a way of organising its business activity to provide its clients with solutions to aid berthing. This is framed within a business commitment driven by a team of professionals with extensive experience in the sector sensitive to the marine ecosystem and responsible production, and who operate in a safe and healthy environment.

PROSERTEK is aware of the need to adapt to volatile environments with a high degree of uncertainty, complexity and ambiguity and is able to anticipate and evolve to respond to customer and market demands. This is based on a consolidated management system according to the requirements of international standards for quality ISO 9001: 2015, the environment ISO 14001: 2015 and occupational health and safety ISO 45001: 2018.

Our quality, environmental and occupational health and safety policy is defined as the general guideline of reference for the development of all our activities and is based on the following principles:

- Focusing our processes on the satisfaction of our customers, identifying and complying with their requirements as well as the applicable legal and regulatory requirements and any other requirements that the organisation may subscribe in relation to quality, the environment and occupational health and safety.
- Promoting a tailored customer service with constant communication in order to achieve stable partnership agreements and ensuring the required quality and compliance with deadlines.
- Improving the performance of the company in accordance with the defined quality, environmental and health and safety standards, ensuring the competitiveness of the organisation in the market.
- Encouraging and promoting consultation, participation, training and information of the people from the organisation to become aware of the importance of reducing the risks related to our activity, paying special attention to the safety, health and well-being of individuals.
- Promoting sustainable development from design to the end of life of our equipment, paying special attention to the consumption of materials and responsible production, with the utmost respect and care for the marine environment in which our equipment operates. Making a continuous effort to minimise the environmental impact generated during our activity.
- Disseminating this policy and integrating it among the people from our organisation, suppliers, subcontractors and stakeholders with an active commitment.

PROSERTEK management is committed to providing all the necessary human and technical resources to comply with the stated principles.

In Santurtzi, 27 January 2021,

 prosertek
C.I.F. 105 417

PROSERTEK, S.L.
Management

